



Home Library Service

Terms and Conditions

Home Library Service membership is for eligible residents of the Penrith Local Government Area who are housebound.

Residents must complete a Home Library Service application form, signed by a health care professional where possible.

An initial property assessment will be made to determine access requirements for staff.

Home Library Service members must observe the Penrith City Library Service Membership Guidelines:

https://penrithcity.spydus.com/docs/wpac/images/guidelines/Membership_and_Visit_or_Guidelines.pdf

Home Library Service members agree to:

- Leave all items out for return as scheduled (unless renewal has been requested and approved with Home Library staff prior to this date).
- Notify the Home Library Service of any changes that will affect deliveries eg. absence due to illness or holidays.
- Notify the Home Library staff of any changes required to their borrowing requirements, such as change of format, number of items prior to the next delivery.
- Notify any changes to their contact details or their emergency contact details.
- Give permission for authorised Home Library Service staff to gain access to their address for the purpose of delivering library materials.

If Home Library Service staff are unable to contact or deliver items to a Home Library Service member for 3 months, Home Library Service membership will be cancelled.

Upon ending the Home Library Service, all items on loan to the membership must be returned to the Home Library staff on the last scheduled delivery.